

CASE STUDY

HAMES PARTNERSHIP



FINANCIAL SPECIALISTS

Hames Partnership is a firm of accountants, financial advisors and management accountants based in Leicestershire. The practice provides a comprehensive range of accountancy services, including:

- Management accounting and advice
- Confidential payroll services
- Budgeting and forecasting
- Self assessment

With over two decades experience providing accountancy and financial services to companies across the UK, Hames Partnership has the knowledge and expertise to deal professionally and effectively with all financial matters.

IMPROVING EFFICIENCY

Hames Partnership wanted to make IT services and company communication more efficient whilst implementing flexible working practices to give staff a good work/life balance. However their old, inflexible IT system and the sensitive nature of their client's data, prevented staff outside the office from accessing company information.

It was imperative that they safeguard all company IT devices against hacking and virus attacks before employees could work remotely.

Peter Hames, Director, explains:

"As trusted accountants, we're expected to treat all communication concerning our clients with the utmost security. We've all seen the horror headlines when sensitive corporate information falls into the wrong hands. However, we initially thought that because of the need for a robust and reliable IT system to protect us from these kinds of threats, we would have to make a major investment into replacing the existing IT infrastructure,"

Hames Partnership thoroughly reviewed the market and chose Outsourcery to resolve their IT issues. Outsourcery carefully considered their requirements and created a bespoke hosted solution that gave remote and office staff the security and flexibility to access information without the expense of a major IT overhaul.

"Enabling employees to access their email and calendar information remotely has transformed our business."

**Peter Hames -
Director, Hames Partnership**



A FLEXIBLE SOLUTION

Outsourcery designed a solution incorporating Microsoft Hosted Exchange 2007 and Virtual Private Network (VPN) solution to provide a secure email service.

The solution ensured that remote staff had a secure and resilient email service using BlackBerry devices that would also provide them with updated address lists, new calendar appointments and task reminders.

The VPN also enabled employees to access password protected corporate files stored securely on the network, ensuring that sensitive information was only accessed by the right people.

In addition, the new Outsourcery system was up and running in two days, minimising disruption and keeping costs down.

"Our new IT solution has revolutionised our business and made it possible to act on situation immediately wherever any of our staff may be," remarked Peter Hames.

Staff immediately know when a meeting has been logged in the diary, because they can see it on their mobile device."

"Productivity has increased, because we have real-time access to information, and we can respond at any time, wherever we are."

**Peter Hames -
Director of Hames Partnership Limited**

THE FUTURE

Hames Partnership will expand the number of homeworkers as it continues to grow its staff and is looking at ways in which it can drive efficiencies through more flexible IT solutions.

One potential area is unified communications, which means that the firm can consolidate its mobile and electronic communications onto a single platform.

Employees would have a simple method to manage their communication with clients and colleagues whether at home or in the office.

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www.outsourcery.co.uk

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GOLD CERTIFIED
Partner

BlackBerry
Alliance Member

WHO ARE OUTSOURCERY?

We're an experienced provider of Hosted IT and communications solutions. We keep your data secure behind the tough doors of our state-of-the-art data centres. We're also a trusted partner of Vodafone, Microsoft and BlackBerry, giving you the benefits of first class communications and hosted IT alongside our high quality service and support.

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THE CLOUD EXPERTS

